

Terms and Conditions
of the Promotion for the Sale of Tickets to Park Rozrywki Energylandia
together with Energy Pass for 1 zł

I. GENERAL PROVISIONS

1. The organizer of the promotion in the form of the sale of tickets to Park Rozrywki Energylandia at a discount, together with Fast Pass - skip-the-line entry to selected attractions of Park Rozrywki Energylandia - hereinafter referred to as the "Promotion", is the company operating under the business name MG GOCZAŁ Sp. z o.o. with its registered office in Zatorze, ul. Oświęcimska 35, 32-640 Zator, entered in the register of entrepreneurs by the Sąd Rejonowy dla Krakowa – Śródmieścia w Krakowie, XII Wydział Gospodarczy Krajowego Rejestru Sądowego under KRS number: 0000970405, NIP: 5492467107, REGON: 521948419, share capital – 100.000,00 zł, tel. +48 33 482 03 80, 885 004 747, e-mail address: recepcja@westerncamp.pl, operating the Western Camp facility, hereinafter referred to as the "Organizer".
2. Participant - a person who meets the conditions specified in Section II of these Terms and Conditions.
3. Terms and Conditions - these Terms and Conditions of the Promotion.
4. Promotion - this promotion organized under the name "ENERGY PASS ENERGYLANDIA".
5. The purpose of the Promotion is to enable Customers of the Western Camp facility to spend time actively at Rodzinny Park Rozrywki Energylandia and to use selected attractions on a priority basis, under the terms specified in these Terms and Conditions and in the instructions applicable at those attractions.
6. The Promotion shall remain valid until revoked.
7. The Promotion is organized within the territory of the Republic of Poland, and participation in it is voluntary.
8. The Promotion cannot be combined with other promotions applicable at Park Rozrywki Energylandia.

II. RULES FOR PURCHASING PROMOTIONAL TICKETS TOGETHER WITH ENERGY PASS

1. Tickets may be purchased by Guests of the Western Camp facility (persons who have purchased accommodation at the facility) at the reception desk of the facility.
2. Payment for tickets to Park Rozrywki Energylandia shall be made by payment card or in cash in Polish zloty.
3. Tickets to Park Rozrywki Energylandia shall be issued to Guests of the Western Camp facility in paper form.
4. Tickets may be used during their validity period, solely and exclusively on the date reserved at the time of ticket purchase, in accordance with the Park opening calendar available on the website of Park Rozrywki Energylandia.
5. It is mandatory to reserve the date of arrival. The reserved date is the final and unchangeable date of entry to the Park. It is not possible to change the date of ticket use or to return the tickets.
6. Energy Pass is a supplement/addition to a ticket purchased at the Western Camp facility by Guests who have purchased accommodation at Western Camp. Obtaining the Western Camp Energy Pass supplement by a Guest involves an additional fee of 1 zł.
7. Energy Pass is issued in the form of a card simultaneously with the issue of the ticket to Park Rozrywki Energylandia purchased by the Guest at the Western Camp reception desk.
8. Energy Pass is valid/issued for individual tickets for persons over 140 cm in height, group tickets for persons over 140 cm in height, group tickets for persons under 140 cm in height, school tickets, and individual tickets for persons under 140 cm in height. Energy Pass is not valid/not issued for tickets for children under 3 years of age. For one-day, two-day and three-day tickets, 1 Energy Pass is issued.
9. Energy Pass entitles its holder to a single entry through the priority gates at Park Rozrywki Energylandia marked with the Western Camp logo for the following attractions: Zadra, Hyperion, Mayan, Abyssus, Choco Chip Creek, Kopalnia Żłota, Space Booster, Energuś, Anaconda, Aztec Swing, Formuła, Speed Water Coaster, Dragon. When using Energy Pass, the information displayed at the relevant attraction must be followed.
10. Energy Pass is valid for a period of 7 days from the date of its receipt. Each Energy Pass may be used only once.
11. It is not possible to receive an additional Energy Pass in the event of its loss or destruction.
12. Tickets and Energy Passes are not subject to further resale or exchange for another type or kind of ticket.
13. The reception desk of the Western Camp facility shall not be liable for the loss or destruction of a ticket to Park Rozrywki Energylandia and/or of the Energy Pass supplement.
14. The ticket allows the use of all attractions available at a given time under the rules applicable at Park Rozrywki Energylandia. For safety reasons and due to the prevailing situation, some attractions of Park Rozrywki Energylandia may be unavailable.
15. The Promotion may be revoked by the Organizer at any time.

III. CONDITIONS OF PARTICIPATION IN THE PROMOTION

1. The Promotion is intended exclusively for natural persons (consumers within the meaning of Article 22 of the Civil Code) located within the territory of the Republic of Poland, who have reached 18 years of age on the date of joining the Promotion and who meet the remaining provisions and conditions of these Terms and Conditions.
2. By joining the Promotion, the Participant declares that they have read the Terms and Conditions, undertake to comply with the rules set out herein, and confirm that they meet the conditions entitling them to participate in the Promotion.
3. In order to participate in the Promotion, it is necessary to purchase accommodation at the Western Camp facility and subsequently purchase a ticket at the reception desk of the Western Camp facility.

IV. PERSONAL DATA

1. The controller of the personal data made available by Participants is the Organizer.
2. The provision of personal data by Participants is voluntary.

3. Participants' personal data shall be used solely for operational purposes related to the Promotion. The Participant has the right to access their data.
4. The Organizer does not sell or make available the personal data of Participants of the Promotion to other entities.
5. Detailed rules for the processing of personal data are available at www.westerncamp.pl.

V. COMPLAINT PROCEDURE

1. All complaints concerning the manner in which the Promotion is conducted should be submitted by Participants in writing at the reception desk of the Western Camp facility in Zatorze, ul. Oświęcimska 35, 32-640 Zator, or by sending an e-mail to the following e-mail address: repcja@westerncamp.pl. The complaint form is available at www.westerncamp.pl.
2. A written complaint should include the Participant's first name, surname and exact address, a photocopy of the ticket, and a detailed description and justification of the complaint.
3. Complaints shall be examined by the Organizer in accordance with the applicable provisions of law within 30 days from the date of their receipt.
4. The Participant shall be informed of the manner in which the complaint has been resolved by registered letter sent to the address specified in the complaint.

VI. FINAL PROVISIONS

1. These Terms and Conditions are available at the reception desk of the Western Camp facility and at www.westerncamp.pl.
2. The Organizer reserves the right to amend these Terms and Conditions at any time without stating a reason. Amendments to the Terms and Conditions may not, however, infringe the acquired rights of Participants.