

**TERMS AND CONDITIONS**  
**for Group Reservations at the Western Camp Resort in Zator**

**§ 1 General Provisions**

1. These Terms and Conditions (hereinafter: the “Terms and Conditions”) define the rules and conditions for making reservations for stays at the Western Camp resort in Zator (hereinafter: “Western Camp”), in accordance with the Group offer available at <https://westerncamp.pl/>.
2. For the purposes of these Terms and Conditions, a “Group” shall mean a group consisting of at least 15 (fifteen) persons intending to participate in a joint stay at Western Camp on the basis of a reservation made by the Organizer in accordance with these Terms and Conditions. For groups of fewer than 15 persons, the reservation rules applicable to individual guests shall apply, as available at <https://westerncamp.pl/>.
3. For the purposes of these Terms and Conditions, the “Organizer” shall mean the representative of the Group who makes the group reservation.

**§ 2 Rules for Making Group Reservations**

1. The Organizer makes the reservation by e-mail at: [recepca@westerncamp.pl](mailto:recepca@westerncamp.pl) or by telephone at: +48 885 044 747, providing the number of persons covered by the reservation, the date of stay, and an e-mail address for reservation-related correspondence.
2. If the selected date and availability are confirmed, the Organizer will receive a reservation confirmation at the indicated e-mail address, including the price of the stay and payment details for the advance payment.
3. The advance payment amounts to 30% of the total reservation value and constitutes compensation for costs necessarily incurred by the Organizer in connection with the reservation, including administrative costs and stay preparation. Failure to pay the advance payment within 7 days of receiving the reservation confirmation shall result in cancellation of the reservation. In the event the agreement is performed, the advance payment shall be credited toward the total price of the stay, with the remaining balance payable upon check-in on the first day of the stay (payment by card or cash).
4. The Organizer is obliged to provide Western Camp with a completed stay questionnaire, received by e-mail at the time of reservation, no later than 10 days prior to the start of the stay. The questionnaire includes information regarding,

among other things, the stay schedule, meal times, and participants' dietary preferences. Western Camp does not guarantee the availability of preferred catering services or other services specified in the questionnaire if the completed questionnaire is not submitted within the required timeframe.

### **§ 3 Changes or Cancellation of the Reservation**

5. Western Camp allows a change of the stay date no later than 30 days prior to the originally reserved start date, subject to availability. The new date must fall within the same calendar year as the original date (on days when Western Camp is open). A date change may be made by phone or e-mail.

6. Western Camp allows a change in the number of participants of up to 5% of the Group size indicated in the reservation (rounding the result up to the nearest whole number).

Example 1: A stay reserved for 20 persons – the permissible number of participants is a minimum of 19 and a maximum of 21.

Example 2: A stay reserved for 35 persons – the permissible number of participants is a minimum of 33 and a maximum of 37.

The final number of Group participants must be reported no later than 3 days prior to the start of the stay.

7. The Organizer has the right to cancel the reservation by phone or e-mail, provided that:
  - a) in the event of cancellation up to 30 days prior to the start date of the stay, the advance payment shall be refunded;
  - b) in the event of cancellation 1–29 days prior to the start date of the stay or on the day of arrival prior to check-in, the advance payment shall be credited toward reimbursement of actual expenses incurred by Western Camp in order to perform the agreement (fulfil the Organizer's reservation) and shall therefore be non-refundable.

### **§ 4 Personal Data**

Pursuant to Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (hereinafter: "GDPR"), Western Camp informs that:

1. The controller of the Organizer's personal data is Western Camp (full controller details: MG Goczał sp. z o.o., with its registered office in Zator, ul. Oświęcimska 35, 32-640 Zator, KRS: 0000970405, REGON: 521948419, NIP: 5492467107).

2. Personal data shall be processed for the purpose of performing the Agreement pursuant to Article 6(1)(b) of the GDPR and, where applicable, for the establishment, pursuit, or defense of claims pursuant to Article 6(1)(f) of the GDPR.
3. The scope of processed personal data may include standard identification and contact data provided by the Organizer, such as: first name, last name, correspondence address, and telephone number.
4. Recipients of personal data may include authorized employees of the Controller and entities providing services to the Controller, in particular IT service providers, advisory firms, and legal service providers, acting as data processors, as well as other entities where the obligation to disclose data arises from legal provisions.
5. Personal data shall be processed for the period necessary to perform the Agreement, pursue or defend against claims related to the Agreement, or for the period required under applicable laws binding on the Controller (including tax regulations), depending on which of these periods expires later.
6. Subject to limitations resulting from applicable law, the data subject has the right to access the content of their data and the right to rectify, erase, restrict processing, or object to processing, the right to data portability, as well as the right to lodge a complaint with the President of the Personal Data Protection Office. The scope of the above rights and circumstances in which they may be exercised are governed by the GDPR.
7. Provision of personal data is voluntary but necessary for the conclusion and proper performance of the Agreement.
8. Personal data will not be processed in an automated manner and will not be subject to profiling.

## **§ 5 Final Provisions**

1. In matters not regulated by these Terms and Conditions, the relevant provisions of generally applicable law shall apply, including the Civil Code.
2. These Terms and Conditions shall apply to group reservations made from 16 December 2025 onward.