

Terms and Conditions
Promotion for the Sale of Tickets to Energylandia Amusement Park
Together with Energy Pass for 1 PLN

I. GENERAL PROVISIONS

1. The organizer of the promotion, which involves selling discounted tickets to Energylandia Amusement Park along with a Fast Pass – allowing queue-free entry to selected attractions of the Energylandia Amusement Park (hereinafter referred to as the “Promotion”), is the company MG GOCZAŁ Sp. z o.o., with its registered office in Zator, ul. Oświęcimska 35, 32-640 Zator, registered in the Register of Entrepreneurs of the National Court Register by the District Court for Kraków-Śródmieście in Kraków, XII Economic Division of the National Court Register under KRS: 0000970405, NIP: 5492467107, REGON: 521948419, share capital – PLN 100,000.00, tel. +48 33 482 03 80, 885 004 747, email: recepcja@westerncamp.pl, managing the Western Camp facility (hereinafter referred to as the “Organizer”).
2. Participant – a person who meets the conditions specified in Section II of these Terms and Conditions.
3. Terms and Conditions – this document outlining the rules of the Promotion.
4. Promotion – this promotion organized under the name “ENERGY PASS ENERGYLANDIA.”
5. The aim of the Promotion is to enable customers of the Western Camp facility to spend time actively in the Energylandia Family Amusement Park and to use certain attractions with priority access under the conditions set forth in these Terms and Conditions and the specific instructions for the attractions.
6. The Promotion is valid until further notice.
7. The Promotion is organized within the territory of the Republic of Poland, and participation is voluntary.
8. The Promotion cannot be combined with any other promotions valid at Energylandia Amusement Park.

II. RULES FOR PURCHASING PROMOTIONAL TICKETS WITH ENERGY PASS

1. Tickets may be purchased by guests of the Western Camp facility (those who have booked accommodation) at the facility’s reception desk.

2. Payment for tickets to Energylandia Amusement Park must be made by credit card or in cash in Polish zloty.
3. Tickets are issued in paper form to guests of the Western Camp.
4. Tickets may only be used during their validity period and exclusively on the date booked at the time of purchase, in accordance with the opening calendar available on the Energylandia website.
5. Reservation of the visit date is required. The reserved date is final and cannot be changed. Tickets cannot be returned or rescheduled.
6. The Energy Pass is a supplement/add-on to the ticket purchased by guests who have booked accommodation at Western Camp. Obtaining the Western Camp Energy Pass supplement costs an additional 1 PLN.
7. The Energy Pass is issued as a card at the same time as the park ticket is issued at the Western Camp reception.
8. The Energy Pass is valid for individual tickets for persons taller than 140 cm, group tickets above and below 140 cm, and school tickets. It is not available for children under 3 years of age. One Energy Pass is issued per one-day, two-day, or three-day ticket.
9. The Energy Pass allows a one-time priority entrance (through gates marked with the Western Camp logo) to the following attractions: Zadra, Hyperion, Mayan, Abyssus, Choco Chip Creek, Gold Mine, Space Booster, Energuś, Anaconda, Aztec Swing, Formula, Speed Water Coaster, Dragon.
Guests must follow the information posted at each attraction.
10. The Energy Pass is valid for 7 days from the date of issue. Each pass can be used only once.
11. A replacement Energy Pass will not be issued in case of loss or damage.
12. Tickets and Energy Passes are non-transferable and cannot be exchanged for another type or category of ticket.
13. The Western Camp reception is not responsible for lost or damaged tickets or Energy Passes.
14. Tickets allow access to all currently available attractions under the rules of Energylandia Amusement Park. Some attractions may be unavailable due to safety or operational reasons.
15. The Promotion may be canceled at any time by the Organizer.

III. CONDITIONS OF PARTICIPATION

1. The Promotion is intended solely for natural persons (consumers within the meaning of Article 22 of the Civil Code) located in the Republic of Poland who are at least 18 years old on the day of joining the Promotion and who meet the remaining terms of these Terms and Conditions.
2. Participation in the Promotion means that the Participant has read, accepted, and agrees to comply with the Terms and Conditions and confirms that they meet the eligibility criteria.
3. To participate in the Promotion, one must book accommodation at Western Camp and then purchase a ticket at the reception.

IV. PERSONAL DATA

1. The Organizer is the administrator of the personal data provided by Participants.
2. Providing personal data by Participants is voluntary.
3. Personal data will be used solely for operational purposes related to the Promotion. Participants have the right to access their data.
4. The Organizer does not sell or share Participants' data with third parties.
5. Detailed rules on the processing of personal data are available at www.westerncamp.pl.

V. COMPLAINT PROCEDURE

1. Any complaints regarding the Promotion must be submitted in writing at the Western Camp reception at ul. Oświęcimska 35, 32-640 Zator, or via email to repcja@westerncamp.pl. A complaint form is available at www.westerncamp.pl.
2. The written complaint must include the Participant's full name, address, a copy of the ticket, and a detailed description and justification of the complaint.
3. Complaints will be reviewed by the Organizer in accordance with applicable law within 30 days of receipt.
4. The Participant will be notified of the decision via registered mail sent to the address provided in the complaint.

VI. FINAL PROVISIONS

1. These Terms and Conditions are available at the Western Camp reception and on the website www.westerncamp.pl.
2. The Organizer reserves the right to amend these Terms and Conditions at any time without providing a reason. However, such changes must not infringe upon the rights already acquired by Participants.