

**Terms and Conditions  
of the Ticket Sale Promotion for Energylandia Amusement Park  
with Energy Pass for 1 PLN**

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**I. GENERAL PROVISIONS**

1. The organizer of the promotion involving the sale of discounted tickets to the Energylandia Amusement Park, including a Fast Pass (priority entry to selected attractions in Energylandia Park), hereinafter referred to as the "Promotion", is the company MG GOCZAŁ Sp. z o.o. with its registered office in Zator, ul. Oświęcimska 35, 32-640 Zator, entered in the Register of Entrepreneurs kept by the District Court for Kraków-Śródmieście in Kraków, 12th Commercial Division of the National Court Register under KRS number: 0000970405, NIP: 5492467107, REGON: 521948419, share capital: PLN 100,000.00, phone: +48 33 482 03 80, 885 004 747, e-mail: recepcja@westerncamp.pl, operator of the Western Camp facility, hereinafter referred to as the "Organizer".
2. Participant – a person who meets the conditions specified in Section II of these Terms and Conditions.
3. Terms and Conditions – these promotional terms and conditions.
4. Promotion – this promotion organized under the name "ENERGY PASS ENERGYLANDIA".
5. The purpose of the Promotion is to enable Western Camp guests to spend time actively at Energylandia Family Amusement Park and enjoy selected attractions with priority access under the rules set out in these Terms and the instructions applicable at the attractions.
6. The promotion is valid until further notice.
7. The promotion is organized within the territory of the Republic of Poland and participation is voluntary.
8. The promotion cannot be combined with other promotions available at Energylandia Amusement Park.

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**II. RULES FOR PURCHASING PROMOTIONAL TICKETS WITH ENERGY PASS**

1. Tickets can be purchased by guests of the Western Camp facility (those who have booked accommodation) at the facility's reception.
2. Payment for Energylandia Park tickets must be made by debit/credit card or in cash in Polish zloty (PLN).
3. Tickets are issued in paper form to Western Camp guests.
4. Tickets may be used only on the specific day reserved at the time of purchase, according to the park opening calendar published on the Energylandia website.
5. Reservation of the visit date is mandatory. The reserved date is final and cannot be changed. Tickets are non-refundable and non-exchangeable.

6. The Energy Pass is an add-on to the ticket purchased at Western Camp by guests with an overnight stay. The Energy Pass is available for an additional fee of 1 PLN.
7. The Energy Pass is issued in paper form at the time the promotional ticket to Energylandia Park is issued at the Western Camp reception.
8. The Energy Pass is valid for individual tickets for guests taller than 140 cm, group tickets above and below 140 cm, and school tickets. It is not available for children under 3 years old. One-day tickets include one Energy Pass; two-day tickets include two Energy Passes (one per day).
9. The Energy Pass entitles the holder to one-time fast track access (through Western Camp-branded gates) to the following attractions: Zadra, Hyperion, Mayan, Abyssus, Choco Chip Creek, Gold Mine, Space Booster, Energuś, Anaconda, Aztec Swing, Formula, Speed Water Coaster, Dragon. One-day ticket holders are entitled to one-time access to each of the above attractions. Two-day ticket holders receive one-time access to each attraction per day across both days. Usage of the Energy Pass must follow signage at each attraction.
10. The Energy Pass is valid for 7 days from the date of issue and may only be used once.
11. No replacement Energy Pass will be issued in case of loss or damage.
12. Promotional tickets and Energy Passes may not be resold or exchanged for another type of ticket.
13. The Western Camp reception is not responsible for lost or damaged Energylandia tickets and/or Energy Passes.
14. The ticket allows access to all available attractions at the time of use, under the rules of Energylandia. Some attractions may be closed due to safety or other operational reasons.
15. The Organizer may cancel the promotion at any time.

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### **III. CONDITIONS FOR PARTICIPATION IN THE PROMOTION**

1. The promotion is available only to individuals (consumers as defined in Article 22 of the Polish Civil Code) who are physically located in the Republic of Poland, are at least 18 years old on the date of participation, and meet the conditions set forth in these Terms.
2. By participating in the Promotion, the Participant confirms that they have read and accepted these Terms, agree to abide by them, and meet the eligibility criteria.
3. To participate in the promotion, one must first book accommodation at Western Camp and then purchase a ticket at the reception.

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### **IV. PERSONAL DATA**

1. The Organizer is the controller of the personal data provided by Participants.
2. Providing personal data is voluntary.

3. Personal data will be used solely for purposes related to the operation of the Promotion. Participants have the right to access their data.
  4. The Organizer does not sell or share Participants' personal data with third parties.
  5. Detailed rules on data processing are available at [www.westerncamp.pl](http://www.westerncamp.pl).
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#### **V. COMPLAINT PROCEDURE**

1. All complaints regarding the Promotion should be submitted in writing to the reception desk at Western Camp, ul. Oświęcimska 35, 32-640 Zator, or via email to [repcja@westerncamp.pl](mailto:repcja@westerncamp.pl). A complaint form is available at [www.westerncamp.pl](http://www.westerncamp.pl).
  2. The written complaint must include the participant's name, surname, address, a photocopy of the ticket, and a detailed description and justification of the complaint.
  3. Complaints will be reviewed by the Organizer in accordance with applicable law within 30 days of receipt.
  4. The Participant will be informed of the outcome via registered mail sent to the address provided in the complaint.
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#### **VI. FINAL PROVISIONS**

1. These Terms and Conditions are available at the Western Camp reception and at [www.westerncamp.pl](http://www.westerncamp.pl).
2. The Organizer reserves the right to amend the Terms at any time without giving a reason. However, such changes shall not infringe upon the rights already acquired by the Participants.